Malaysia's Business and Economic Conditions Survey (M-BECS) 1H 2020 and 2H 2020F



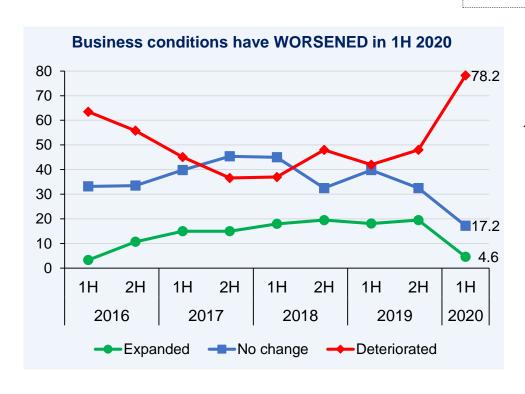
828 respondents participated in M-BECS for 1H 2020 and 2H 2020F

M-BECS aims to gauge:

- i. Economic and Business Performance and Outlook:
- ii. Factors Affecting Business Performance; and
- iii. Current Issues Confronting Businesses

Significance of the Survey

- To gauge business community's assessment of current and forward expectations; and
- To provide a basis for ACCCIM to prepare memoranda and policy proposals



Higher respondents were pessimistic about business prospects in 2020 in three key sectors...

Expanded	2020E	Deteriorated
3.7% (-13.8)	Services	67.1% (+41.4)
2.7% (-17.9)	Manufacturing	69.2% (+44.0)
6.3% (-2.5)	Construction	67.1% (+43.3)
Note: () indicates changes from 2H 2019		

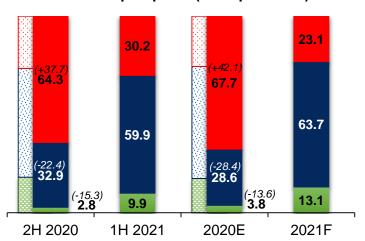
Cautious views on economy and business prospects in 2021

M-BECS 1H 2020 and 2H 2020F
■ Optimistic ■ Neutral ■ Pessimistic

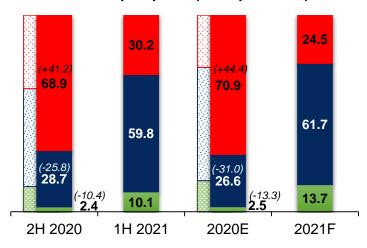
M-BECS 2H 2019 and 1H 2020F
■ Optimistic ■ Neutral □ Pessimistic

Note: E=Estimates; F=Forecast; () denotes data obtained from previous survey

Business prospects (% respondents)



Economic prospects (% respondents)



Business Pulse Diagnosis

Top FIVE factors affecting business performance



Impact of the COVID-19 (87.7%)



Movement Control Order (MCO) (82.5%)



High operating costs and cash flow problem (44.1%)



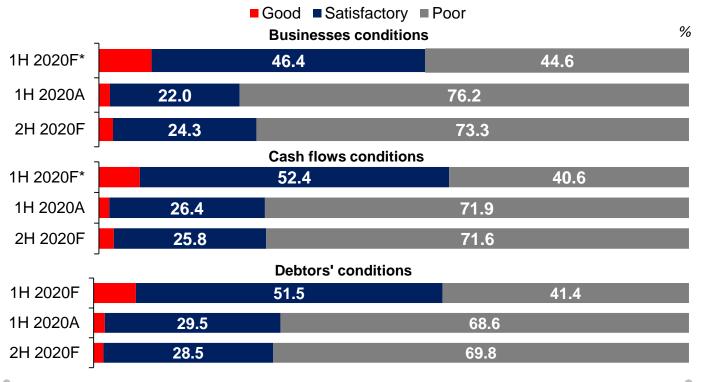
Declining business and consumer sentiment (44.0%)

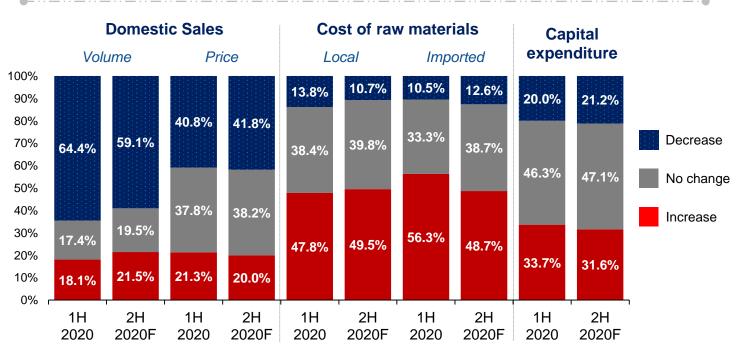


Changing consumer behaviour (43.1%)

Business Assessment

Note: A=Actual; F=Forecast; * Denotes the results of 1H 2020F from previous survey (M-BECS 2H 2019 and 1H 2020F)



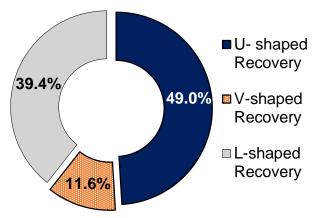


Current Issues

MCO and Post COVID-19: Business Impact and Government's Policy Responses

49.0% respondents expect a "U-shaped Recovery" for the Malaysian economy

Businesses' expectations of Malaysia's economic recovery shape in 2020-2021



Definition

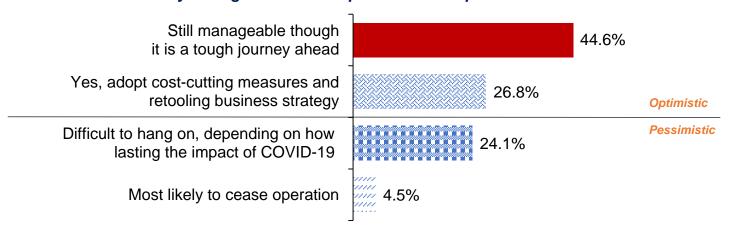
U-shaped Recovery – Virus contained, a recession in 2020, followed by slow recovery in 2021

V-shaped Recovery – Virus contained, a recession in 2020, followed by strong rebound in 2021

L-shaped Recovery – Virus slowly contained, a recession in 2020, followed by no or weak growth in 2021

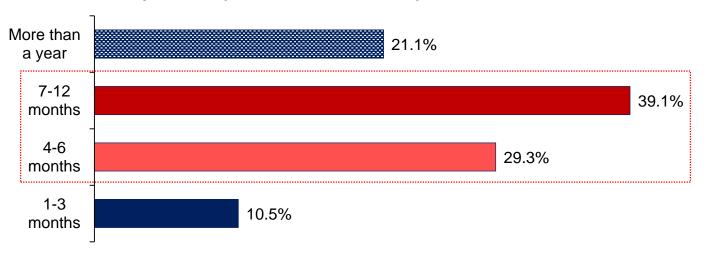
71.4% respondents expect to survive the impact of COVID-19, albeit a tough journey ahead

Business sustainability during the MCO and post COVID-19 pandemic



At least 4-12 months (68.4% of respondents) for businesses to get back on track

Business recovery duration post MCO and COVID-19 pandemic



Current Issues (Cont.)

68.3% of respondents use "internal reserves" for fixed operational expenses

Use internal reserves



Take new loans / financing



Opt for 6 months automatic loan deferment / existing business loans

Negotiate for rental

holiday



32.8%



Negotiate payment terms with suppliers



Others

Enforce employment related measures



28.9%

Tweak business models / seek new markets



25.4%



21.2%



1.5%

61.4% of respondents indicate supply chain disruptions led to a reduction in customer orders

Business segment affected by the supply chain disruptions

61.4%

48.0%

36.8%

34.0%

25.3%

12.8%

11.0%



Reduction in customer orders



Difficulty in collecting payments



Rising prices of raw materials



Rising costs of logistics & shipping



Shortage of raw materials



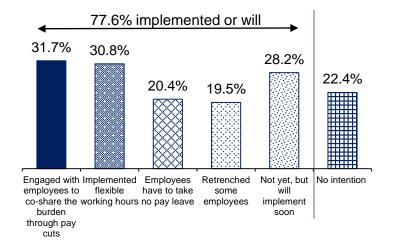
Breach of contractual obligations



No impact on business

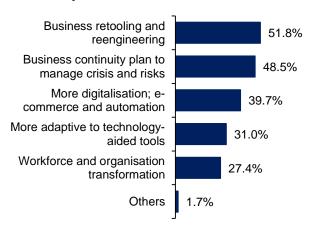
31.7% of respondents will negotiate with employees to co-share employment cost burden

Businesses' strategies on employment cost management



51.8% opt for business retooling and reengineering in confronting new normal post MCO and COVID-19

Company's approaches in confronting new normal post MCO and COVID-19



Current Issues (Cont.)

60.7% respondents rated "Neutral" for PRIHATIN Economic Stimulus Package

Wage subsidy is the most popular measure (71.8%) to ease cash flow burden

Measures of PRIHATIN Economic Stimulus Package benefitted by respondents



Wage subsidy for employer (71.8%)



Deferment on loan repayments (50.2%)



Income tax deferment (44.1%)

66.3% of respondents urge the Government to consider extending loan repayment deferment for an additional 3-6 months*

Businesses' opinions on the extension of moratorium on SME loans/financing

- > Additional 6 months (45.8%)
- > Additional 3 months (20.5%)
- ➤ No additional months (17.7%)
- Opted-out of automatic payment deferment scheme (16.0%)

Business operating & compliance costs need further assistance

Businesses' expectations of Government to counteract the COVID-19



More measures to relieve business operating cost & lower compliance cost (70.5%)



Higher amount of wage subsidy for a longer period (64.9%)



Lower interest rate charged on Special Relief Fund and higher amount of loan per enterprise (51.0%)

Implement public infrastructure projects to support domestic demand

Government's action plans to revitalize domestic demand



Expedite RM4.0 billion small-scale projects (64.8%)



Attract high quality and value creation FDI; step up domestic direct investment (61.7%)



Investing in "new smart infrastructure" used for high-tech, digitalisation and sustainable purposes (54.7%)

Businesses' expectations to revive private investment

Measures to stimulate and sustain consumer spending

BUDGET 2021 Expectations



Reduce corporate tax to 22% for large companies and 15% for SMEs (83.9%)



A suspension of foreign workers' levy in 2021 or a 50% reduction in foreign levy (46.7%)



Reintroduce GST at 3% rate (40.3%)



A tax holiday for tax payers with taxable income below RM100,000 per annum for YA 2021 (72.6%)



*Encourage domestic tourism via the exemption of tourism tax and service tax (55.6%)



Reduce Real Property Gains Tax (RPGT); a 50% reduction in stamp duty (54.2%)



ACKNOWLEDGMENT

We are exceptionally grateful for the generous support provided by 17 Constituent Members and their valued members



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